



10 January 2023

To: Users of The Broker's Workstation and The Underwriter's Workstation

Dear Valued Client:

## Re: End of Support for Microsoft SQL Server 2012

For those TBW/TUW users utilizing Microsoft SQL Server 2012, please be advised that Microsoft stopped supporting this version as of July 12, 2022. TBW/TUW has also stopped support of this version of SQL Server.

**If you are currently running SQL Server 2012, it is recommended that you upgrade as soon as possible.**

Please also note that support for Windows Server 2012 and 2012 R2 will end on October 10, 2023.

Our Client Services Team can be reached at [clientservices@cssionline.com](mailto:clientservices@cssionline.com) (email) or 1-888-291-3588 (toll-free telephone) to assist with any questions you may have.

Please share this information with the appropriate TBW and TUW users in your office(s).

Thank you for using The Broker's Workstation and The Underwriter's Workstation.

Yours sincerely,

Custom Software Solutions Inc.