



9 February 2022

Dear Valued Client:

## Intact Insurance WebConnect Option No Longer Available

Due to recent changes to Intact's Broker Portal authentication process, the Intact Insurance option in TBW WebConnect will no longer be available, effective February 15, 2022.

We are in the process of removing Intact from the list of available companies and services in WebConnect. As of February 15, when you click the WebConnect button on the TBW toolbar, Intact will no longer be offered in the WebConnect window.

Instead, please access the new Intact portal directly from your web browser.

Please contact your Intact Personal Lines Representative with any questions about the Intact portal.

Please contact our Client Services Team at [clientservices@cssionline.com](mailto:clientservices@cssionline.com) (email) or 1-888-291-3588 (toll-free telephone) for assistance or with any questions you may have.

Thank you for using The Broker's Workstation and The Underwriter's Workstation.

Yours sincerely,

Custom Software Solutions Inc.



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