



17 December 2021

To: Users of The Broker's Workstation and The Underwriter's Workstation

Dear Valued Client:

## Re: TBW and TUW are Unaffected by Log4j Vulnerability

As you may have seen in the news, a security vulnerability in Java-based software "Log4j" was reported recently.

**The CSSI desktop products TBW (The Broker's Workstation) and TUW (The Underwriter's Workstation) do NOT use Java-based technologies such as JRE (Java Runtime Environment) or JVM (Java Virtual Machine).** Due to this, there is no known exposure to third-party Java-based libraries such as the reportedly vulnerable Log4j 2 logging library or the previous Log4j 1.x version of said library.

Please contact our Client Services Team at [clientservices@cssionline.com](mailto:clientservices@cssionline.com) or 1-888-291-3588 (toll-free telephone) with any questions you may have.

Thank you for using **The Broker's Workstation** and **The Underwriter's Workstation**.

Yours sincerely,

Custom Software Solutions Inc.



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