

21 January 2021

To: Users of The Broker's Workstation and/or The Underwriter's Workstation

Dear Valued Client:

Re: The Broker's Workstation and The Underwriter's Workstation – Important Releases and Changes

Custom Software Solutions Inc. (CSSI) is pleased to announce the release of the following enhancements and new features to **The Broker's Workstation (TBW)** and **The Underwriter's Workstation (TUW)**:

Contents

1. [Dominion \(Travelers\) Usage Based Insurance \(Ontario\)](#) – Brokers in Ontario who write business with Dominion (Travelers) now have access to the Usage Based Insurance Program (IntelliDrive® Enrollment Discount) for auto policies effective February 1, 2021 for new business and April 1, 2021 for renewals.

1. Dominion (Travelers) Usage Based Insurance (Ontario)

Brokers in Ontario who write business with Dominion (Travelers) now have access to the Usage Based Insurance Program (IntelliDrive® Enrollment Discount) for private passenger vehicles effective February 1, 2021 for new business and April 1, 2021 for renewals. The Usage Based Insurance (UBI) Program will provide the capability for Dominion (Travelers) to collect data on driving behavior using telematics technology.

When you are creating a new or updating an existing Dominion (Travelers) Auto IntelliQuote, the **UBI** button will display on the IQ toolbar (see Figure 1.1).

(Figure 1.1)



Click the UBI toolbar button to open the **Usage Based Insurance** form. Complete the form as follows:

1. Review the given consent statement with your customer and select **Yes** or **No** based on the customer response.
2. If **Yes** is selected, provide **Enrollment Status** and **Enrollment Type** details for each driver on the IQ.
3. Click **OK** (see Figure 1.2).

(Figure 1.2)

A screenshot of the 'UBI Usage Based Insurance' form. The form is titled 'UBI Usage Based Insurance' and has a window title bar with standard minimize, maximize, and close buttons. The form content includes:

- A section for 'Dominion' with the question 'Does the Applicant agree with the statement below?' and two radio buttons: 'Yes' (which is selected and circled in red) and 'No'.
- A text box containing the statement: 'To assess your eligibility for discounts in the telematics program, do you give permission to collect, use and disclose your personal information such as car location and driving habits to associated third parties?'.
- Fields for 'Principal Driver' and 'Occasional Driver', each with 'Enrollment Status' and 'Enrollment Type' dropdown menus. The 'Enrollment Status' for both is set to 'Enrolled'.
- 'OK' and 'Cancel' buttons at the bottom.

- If **No** is selected, the Enrollment Status will display "No Consent from Client" in read-only format, and the Enrollment Type menu will be inaccessible (see Figure 1.3).

(Figure 1.3)

Based on the details given and the rules, any applicable discount will be included on the **Summary Report** tab of the IntelliQuote and will be applied to the premium. The discount will display as "IntelliDrive® Enrollment Dis. Applied" (see Figure 1.4).

(Figure 1.4)

Summary Report for <u>Dominion</u>		
Calculation Date:	02/01/2021	
Rating Definition:	None	
Rates as of:	Feb 1, 2021	(New Bus.)
Rates as of:	Feb 1, 2021	(Renewals)
Vehicle Use	Pleasure	
Driving Record	0	
AB Rate Group	36	
Coll Rate Group	33	
Comp Rate Group	29	
DCPD Rate Group	49	
Discounts/Surcharges		
- Multi-Line Dis. Applied		
- IntelliDrive® Enrollment Dis. Applied		
Third Party Liability		
No Fault BI	\$1,000,000	\$333

Please note the following with the UBI feature:

- Be sure to inform the client that they are giving consent for the Company to obtain additional information required to make an informed decision as to the client's eligibility for discounts in the telematics program.
- If you click **Cancel** in the Usage Based Insurance form, changes will not be saved.
- Click the **UBI** button on the IQ toolbar to update information for pre-existing or new IntelliQuotes.

Once you have reviewed this document, please contact your Dominion (Travelers) Personal Lines representative with any questions you have about the Usage Based Insurance Program.

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Please share this information with the appropriate TBW and TUW users in your office(s). Once you have reviewed this document, if you have any questions regarding these features or need further assistance in their usage, please contact our Client Services Team at clientservices@cssionline.com (email) or 1-888-291-3588 (toll-free telephone).

Thank you for using The Broker's Workstation and The Underwriter's Workstation.

Yours sincerely,

Custom Software Solutions Inc.



Microsoft Partner

Gold Independent Software Vendor (ISV)

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