

18 June 2019

To: Users of The Broker's Workstation and/or The Underwriter's Workstation

Dear Valued Client:

Re: Important Notice on Wawanesa Farm Rating - Potential Premium Discrepancies for Wawanesa Farm Policies

Wawanesa has just completed major changes to their farm policy rating and underwriting. The new rating method uses predictive modeling and is a major change from current farm rating in TBW. The new rates are being released by Wawanesa this week with an effective date of August 1, 2019. CSSI is working to update the Wawanesa farm product line rates, but will not have the work completed when Wawanesa releases the new rates this week. As a result, **farm policy rates may be calculated incorrectly in TBW for Wawanesa farm policies with an effective date on or after August 1, 2019. The incorrect calculations may lead to premium discrepancies.**

We are in the process of resolving this issue and will inform you when Wawanesa farm policy rates are calculating accurately again in TBW. **Meanwhile, please refer any farm quote inquiries to your Wawanesa Regional Underwriting Team.**

Please share this information with the appropriate TBW and TUW users in your office(s). Please contact our Client Services Team at clientservices@cssionline.com (email) or 1-888-291-3588 (toll-free telephone) with any questions you may have.

Thank you for using The Broker's Workstation and The Underwriter's Workstation.

Yours sincerely,

Custom Software Solutions Inc.



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