

8 November 2018

To: Users of The Broker's Workstation and/or The Underwriter's Workstation

Dear Valued Client:

## Re: The Broker's Workstation and The Underwriter's Workstation – Important Releases and Changes

Custom Software Solutions Inc. (CSSI) is pleased to announce the release of the following enhancements and new features to **The Broker's Workstation (TBW)** and **The Underwriter's Workstation (TUW)**:

### *Contents*

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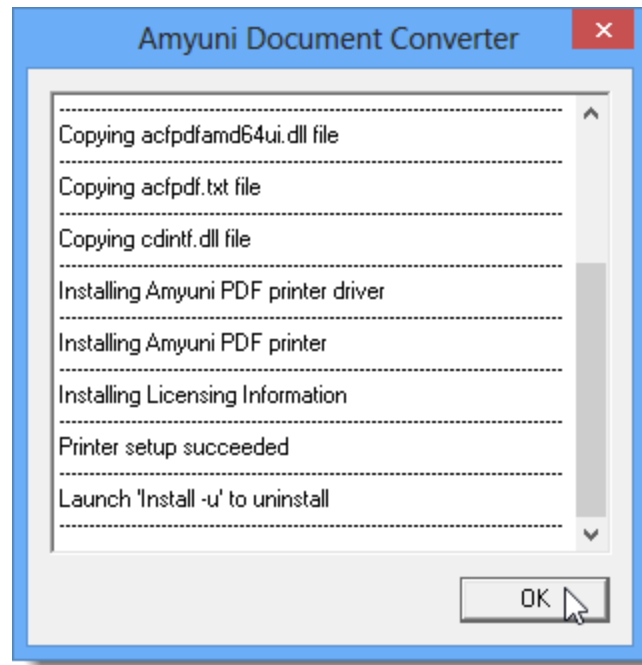
1. [Run TBW/TUW Update Manually rather than Using Automatic Update](#) – For those users currently on Automatic Updates, please run your next TBW/TUW Update manually instead.
2. [Type of Rating Field on Vehicle Details Tab for Commercial Vehicles](#) – The Type of Rating field has been added to the Vehicle Details tab in the Commercial Vehicle Coverage Item Wizard.

## 1. Run TBW/TUW Update Manually rather than Using Automatic Update

For those users currently on Automatic Updates, please run your next TBW/TUW Update manually instead. During the next TBW/TUW Update, a **Controls** pop-up dialog will display (see Figure 1.1), requiring you to click **OK** manually during the update process.

- If this update is run automatically (rather than manually), the Controls pop-up will stop the update and potentially cause error messages to display.

(Figure 1.1)



This manual update is required only for your next TBW/TUW Update and, after this update, you may return to using Automatic Updates as usual.

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## 2. Type of Rating Field on Vehicle Details Tab for Commercial Vehicles

The Type of Rating field has been added to the Vehicle Details tab in the Commercial Vehicle Coverage Item Wizard.

To view this new field, add or modify a Commercial Vehicle in an Auto IntelliQuote in the usual way. As you provide vehicle details in the Coverage Item Wizard, note the new **Type of Rating** field in the **Vehicle Details** step/tab (see Figure 1.1).

- Select either *VICC* or *Purchase Price* in the Type of Rating drop-down menu.

(Figure 1.1)

**Coverage Item Wizard - Step 2 of 14 - 2016 FORD TRUCK/VAN F150 ...**

**Vehicle Details**  
Select the vehicle here.

■ = Used for Ra  
■ = Used for the

Year: 2016

Manufacturer: FORD TRUCK/VAN

Model: F150 LARIAT SUPERCAB 4WD

VIN: TESTVIN12345    VIN Reassigned     Find Vehicle...

Body Type: Sport Utility Vehicle (SU)

Vehicle Use: Gardeners and horticulturists    In Storage

Vehicle Code: 3645    03

Type of Rating: Purchase Price  
VICC  
Purchase Price

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Please share this information with the appropriate TBW and TUW users in your office(s). Once you have reviewed this document, if you have any questions regarding these features or need further assistance in their usage, please contact our Client Services Team at [clientservices@cssionline.com](mailto:clientservices@cssionline.com) (email) or 1-888-291-3588 (toll-free telephone).

Thank you for using The Broker's Workstation and The Underwriter's Workstation.

Yours sincerely,

Custom Software Solutions Inc.



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Gold Independent Software Vendor (ISV)

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