27 August 2019

To: Users of The Broker's Workstation and The Underwriter's Workstation

Dear Valued Client:

Re: SQL Server Express Capacity

For those TBW/TUW users utilizing Microsoft SQL Server Express, please be aware that the maximum database size is limited to 10 GB. **If data continues to be entered in the database once the maximum size has been reached, <u>there is a risk of data loss</u>.**

You will be notified in the SQL Express software when it is nearing full capacity, and again once it has reached capacity. **<u>However, it is recommended to upgrade prior to reaching this point, in order to avoid the potential for data loss</u>**.

Our Client Services Team can be reached at clientservices@cssionline.com (email) or 1-888-291-3588 (toll-free telephone) to assist with any questions you may have.

Please share this information with the appropriate TBW and TUW users in your office(s).

Thank you for using The Broker's Workstation and The Underwriter's Workstation.

Yours sincerely,

Custom Software Solutions Inc.

Microsoft Partner
Gold Independent Software Vendor (ISV)

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