

5 March 2019

To: Users of The Broker's Workstation and/or The Underwriter's Workstation

Dear Valued Client:

Re: The Broker's Workstation and The Underwriter's Workstation – Important Releases and Changes

Custom Software Solutions Inc. (CSSI) is pleased to announce the release of the following enhancements and new features to **The Broker's Workstation (TBW)** and **The Underwriter's Workstation (TUW)**:

Contents

1. [Changes to Auto IQ for RSA \(AB\)](#) – For brokers in Alberta who write business with Royal and Sun Alliance (RSA), a number of changes have been made to Auto IntelliQuote, effective March 1, 2019 for new business and April 1, 2019 for renewals.

1. Changes to Auto IQ for RSA (AB)

For brokers in Alberta who write business with Royal and Sun Alliance (RSA), a number of changes have been made to Auto IntelliQuote, effective March 1, 2019 for new business and April 1, 2019 for renewals. These changes are applicable to Private Passenger Vehicles.

Please note the following changes when you are creating a new or modifying an existing RSA Auto IntelliQuote:

- The **Vehicle Class/Type of Use** factor **will not be used** in the rating algorithm, except for occasional driving class 05 and 06 and business use class 07.
- For **Vehicle Use**, the *Religious/Clergy* use option, which has been discontinued for RSA, has been replaced with *Pleasure* use (see Figure 1.1).

(Figure 1.1)

Coverage Item Wizard - Step 2 of

Vehicle Details
Select the vehicle here.

Year: 2018

Manufacturer: TOYOTA TRUCK/VAN

Model: RAV4 LE HYBRID 4DR AWD

VIN: VIN Reassigned Find Vehicle...

Body Type: Sport Utility Vehicle (SU)

Vehicle Use: **Pleasure** In Storage

Vehicle Code: 7852 02

Type of Rating: MCC

- Aside from changes to existing discounts, surcharges, and rating variables, the following new rating variables have been added:
 - Annual commute distance
 - Daily commute distance
 - Secondary driver count
 - Gender age
 - Age when licensed
 - Years licensed
 - Vehicle age
- The new “CAE 1 – Restricted Permission to Drive for an Insured Transportation Network” endorsement has been added.
- SEF 43 (Limited Waiver of Depreciation) is increasing from 24 months to 30 months.
- The following new discounts have been added for RSA and will be calculated and displayed in IntelliQuote.
 - Stability discount
 - Loyalty discount
 - Winter Tire discount
- The following discounts have been discontinued for RSA and will no longer be calculated or displayed in IntelliQuote.
 - Experience discount
 - Broker Loyalty discount
 - Mature Driver discount
 - Theft Deterrent discount
 - Long Term Policyholder discount

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Please share this information with the appropriate TBW and TUW users in your office(s). Once you have reviewed this document, if you have any questions regarding these features or need further assistance in their usage, please contact our Client Services Team at clientservices@cssionline.com (email) or 1-888-291-3588 (toll-free telephone).

Thank you for using The Broker's Workstation and The Underwriter's Workstation.

Yours sincerely,

Custom Software Solutions Inc.



Microsoft Partner

Gold Independent Software Vendor (ISV)

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