

3 October 2018

To: Users of The Broker's Workstation and The Underwriter's Workstation

Dear Valued Client:

Re: TBW/TUW Email affected by Upcoming Changes to Office 365

For those TBW/TUW users utilizing Microsoft Office 365 as your email source, please note that an upcoming change to email security in Office 365 will affect TBW/TUW Email.

As of October 31, 2018, Microsoft Office 365 will be discontinuing their TLS 1.0 and 1.1 email security support, which in turn will automatically disable TBW/TUW Email. **We have addressed this issue with a switch that can be implemented in TBW/TUW to ensure TBW/TUW Email will continue to work as usual on and after October 31.**

If you use Office 365 as your email source, please contact Client Services as soon as possible for assistance in implementing this switch in your system. Our Client Services Team can be reached at clientservices@cssionline.com (email) or 1-888-291-3588 (toll-free telephone) for assistance in adding the switch and with any questions you may have.

Please share this information with the appropriate TBW and TUW users in your office(s).

Thank you for using The Broker's Workstation and The Underwriter's Workstation.

Yours sincerely,

Custom Software Solutions Inc.



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