

31 July 2018

To: Users of The Broker's Workstation and/or The Underwriter's Workstation

Dear Valued Client:

## Re: The Broker's Workstation and The Underwriter's Workstation – Important Releases and Changes

Custom Software Solutions Inc. (CSSI) is pleased to announce the release of the following enhancements and new features to **The Broker's Workstation (TBW)** and **The Underwriter's Workstation (TUW)**:

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1. [Changes to Auto IQ for RSA \(ON\)](#) – For brokers in Ontario who write business with Royal and Sun Alliance (RSA), a number of changes have been made to Auto IntelliQuote, effective August 1, 2018 for new business and September 15, 2018 for renewals.

## 1. Changes to Auto IQ for RSA (ON)

For brokers in Ontario who write business with Royal and Sun Alliance (RSA), a number of changes have been made to Auto IntelliQuote, effective August 1, 2018 for new business and September 15, 2018 for renewals. These changes are applicable to Private Passenger Vehicles and Motorhomes.

Please note the following changes when you are creating a new or modifying an existing RSA Auto IntelliQuote:

- The **Vehicle Class/Type of Use** factor **will not be used** in the rating algorithm, except for occasional driving class 05&06 and business use class 07. The Vehicle Class reference has also been removed in the Farmer's Discount.

- For **Vehicle Use**, the *Religious/Clergy* use option, which has been discontinued for RSA, has been replaced with *Pleasure* use (see Figure 1.1).

(Figure 1.1)

**Coverage Item Wizard - Step 2 of 3**

**Vehicle Details**  
Select the vehicle here.

Year	2018
Manufacturer	TOYOTA TRUCK/VAN
Model	RAV4 LE HYBRID 4DR AWD
VIN	<input type="text"/> VIN Reassigned <input type="checkbox"/> Find Vehicle...
Body Type	Sport Utility Vehicle (SU)
Vehicle Use	Pleasure <input type="checkbox"/> In Storage
Vehicle Code	7852 02
Type of Rating	WCC

- The **New** field is a mandatory field for new business/new quotes (see Figure 1.2).

(Figure 1.2)

**Coverage Item Wizard - Step 3 of 3**

**General Details**  
Enter the General Details for this coverage item.

Family Member Supporting Home Policy	No
Racing/Speed Events	No
Steering Wheel Position	Left
Number of Cylinders	6
Gross Vehicle Weight (kg)	1345
New	Yes
Car Pools	
Passengers for Comp	

- The **Drive for Life Discount** and the **Experience Discount** have been discontinued for RSA and will no longer be calculated or displayed in IntelliQuote.

- Aside from changes to existing discounts, surcharges, and rating variables, the following new rating variables are added:
  - Annual commute distance
  - Daily commute distance
  - Secondary driver count
  - Vehicle age
  - Age when vehicle purchased

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Please share this information with the appropriate TBW and TUW users in your office(s). Once you have reviewed this document, if you have any questions regarding these features or need further assistance in their usage, please contact our Client Services Team at [clientservices@cssionline.com](mailto:clientservices@cssionline.com) (email) or 1-888-291-3588 (toll-free telephone).

Thank you for using The Broker's Workstation and The Underwriter's Workstation.

Yours sincerely,

Custom Software Solutions Inc.



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Gold Independent Software Vendor (ISV)

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