



25 October 2017

To: Users of The Broker's Workstation and/or The Underwriter's Workstation

Dear Valued Client:

Re: The Broker's Workstation and The Underwriter's Workstation – Important Releases and Changes

Custom Software Solutions Inc. (CSSI) is pleased to announce the release of the following enhancement to **The Broker's Workstation (TBW)** and **The Underwriter's Workstation (TUW)**:

Contents

1. [Enhanced Overland Water Coverage for The Commonwell \(Ontario\)](#) – Effective February 13, 2017 for new business and May 1, 2017 for renewals, the full Overland Water Coverage endorsement is available in TBW/TUW for homeowners, tenant, and condo policies with The Commonwell.

1. Enhanced Overland Water Coverage for The Commonwell (Ontario)

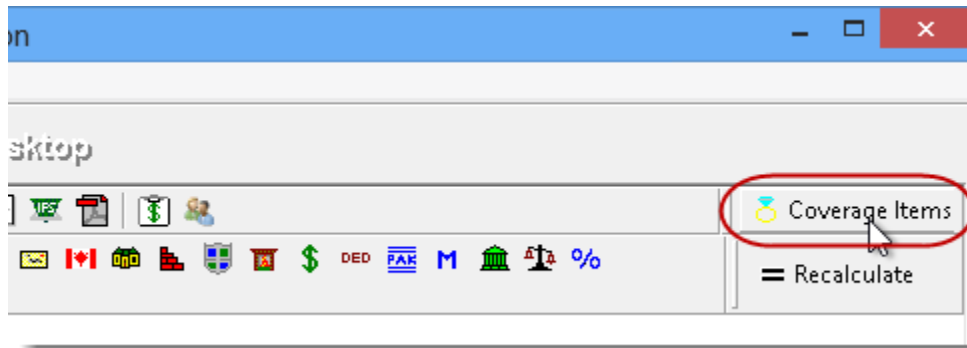
Effective February 13, 2017 for new business and May 1, 2017 for renewals, the enhanced Overland Water Coverage endorsement is available in TBW/TUW for brokers in Ontario doing business with The Commonwell. This endorsement is available in primary and secondary policies for the following types: homeowners and farm homeowners (standard, broad, and comprehensive packages), tenant (standard and comprehensive packages), and condo (comprehensive package).

The Commonwell has partnered with Opta to segment Overland Water Coverage into “zones” through geo-coding and use of a flood model. IntelliQuote will now identify the applicable flood zone and coverages available.

Please note, when the Overland Water endorsement is added to a new or existing IntelliQuote, **the Sewer Backup endorsement must also be added to the IQ**, as applicable.

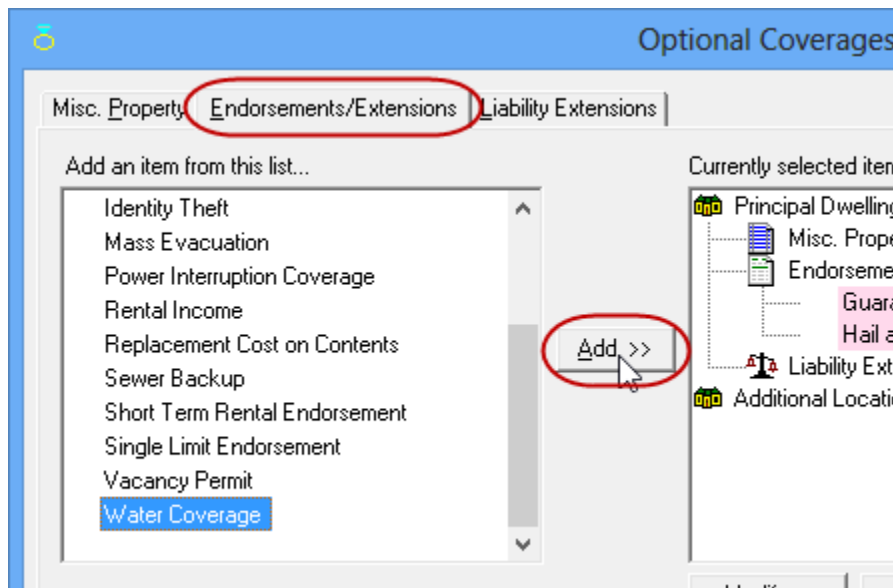
To add the Overland Water endorsement to a new or existing IntelliQuote, click the **Coverage Items** button on the IQ toolbar (see Figure 1.1).

(Figure 1.1)



Then, in the **Optional Coverages** dialog, select **Water Coverage** on the **Endorsements/Extensions** tab, and click the **Add** button (see Figure 1.2).

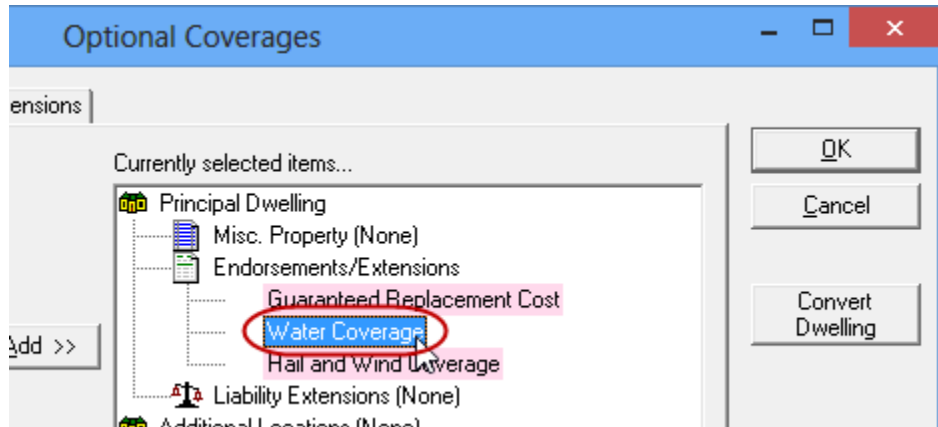
(Figure 1.2)



Enter applicable details with the help of the **Coverage Item Wizard** that displays, using the **Next** button to move from one screen to the following, and then click **Finish**.

The Water Coverage endorsement will display in the **Currently selected items** list in the **Optional Coverages** dialog (see Figure 1.3).

(Figure 1.3)

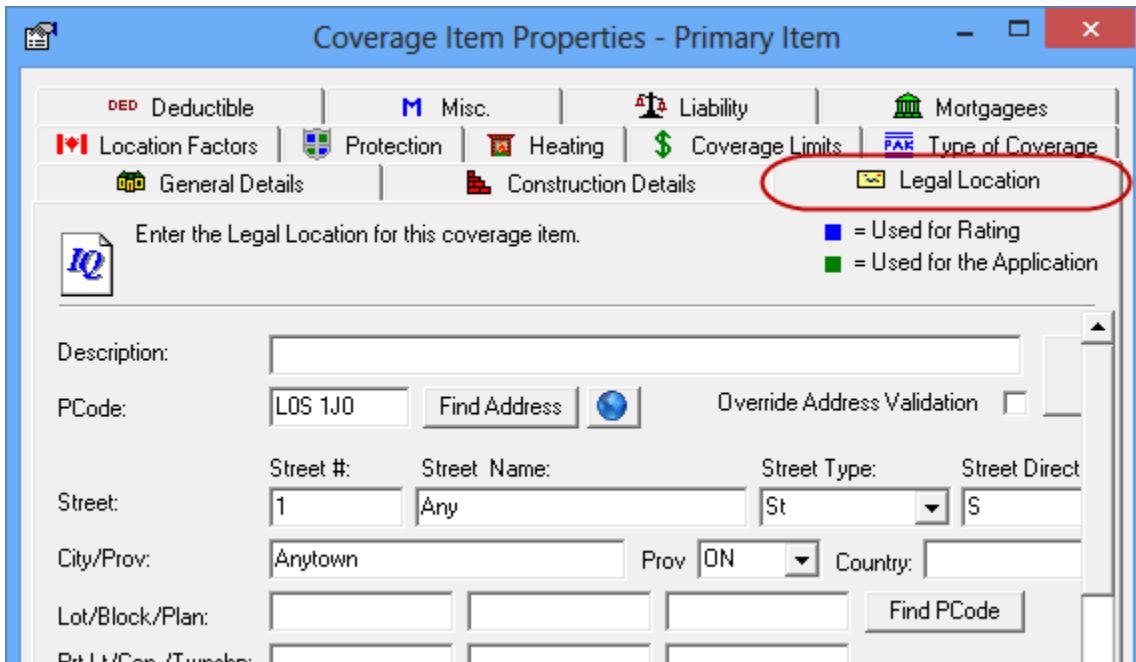


Repeat these steps to add the Sewer Backup endorsement to the IQ, as applicable.

- Please note that the Sewer Backup and Overland Water deductibles must be the same.

When you are creating or modifying an IQ, please confirm the full risk address for the Primary Item has been entered correctly on the **Legal Location** tab in **Coverage Item Properties** (see Figure 1.4). Input of the full risk address will ensure a call to Opta will return the most accurate zone for rating.

(Figure 1.4)



After you have completed or modified the IntelliQuote in the usual manner, remember to click the **Recalculate** button on the IQ toolbar to update the IQ with any changes.

The Water Coverage and Sewer Backup endorsements that have been added to the IQ will display on the **Summary Report** tab (see Figure 1.5).

(Figure 1.5)

DWELLING SUBTOTAL:		\$1,269	\$1,269
ENDORSEMENTS/EXTENSIONS			
Guaranteed Replacement Cost			Incl.
Sewer Backup			
- Deductible	\$500		\$35
- Total			\$35
Water Coverage			
- Risk	Medium 3		\$200
- Zone	Zone 5		
- Deductible	\$500		
- Total			\$200
LIABILITY			

Please note the following for the Enhanced Overland Water Coverage endorsement:

- If the Water Coverage endorsement has been added to the IQ, but the Sewer Backup endorsement has not, an **Alert** will display to remind you to add this item (see Figure 1.6).

(Figure 1.6)

Primary Dwelling	
= Recalculate	
Rate Calculation Alerts	
Calculation Date: 08/31/2017	
Rating Definition: None	
Company	Message
 The Commonwell Mutual Ins	Coverage Item - Water Coverage Overland Water Coverage cannot be added without Sewer back-up Coverage. This item was not rated.

- If no Opta call-out is available, an **Alert** will display to prompt you to contact the company directly.

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Please share this information with the appropriate TBW and TUW users in your office(s). Once you have reviewed this document, if you have any questions regarding these features or need further assistance in their usage, please contact our Client Services Team at clientservices@cssionline.com (email) or 1-888-291-3588 (toll-free telephone).

Thank you for using The Broker's Workstation and The Underwriter's Workstation.

Yours sincerely,

Custom Software Solutions Inc.



Microsoft Partner

Gold Independent Software Vendor (ISV)

To unsubscribe from our email notifications and updates, please contact us at info@cssionline.com or reply to this email.