



11 February 2016

To: Users of The Broker's Workstation and/or The Underwriter's Workstation

Dear Valued Client:

Re: February 15, 2016 Hours of Operation

Please note that CSSI Client Services hours of operation on Monday, February 15, 2016 (Louis Riel Day / Family Day in parts of Canada) will be **8:00 a.m. to 5:00 p.m. CT.**

Normal hours of operation will resume on Tuesday, February 16.

Please share this information with the appropriate TBW/TUW users in your office(s). For further assistance, please contact our Client Services Team at clientservices@cssionline.com (email) or 1-888-291-3588 (toll-free telephone).

Thank you for using **The Broker's Workstation** and/or **The Underwriter's Workstation**.

Yours sincerely,

Custom Software Solutions Inc.



Microsoft Partner

Gold Independent Software Vendor (ISV)