



28 March 2014

To: Users of The Broker's Workstation and/or The Underwriter's Workstation

Dear Valued Client:

**Re: Important Information regarding Imported
Third-Party Documents in TBW/TUW**

It has come to our attention that, since the TBW/TUW production release on March 25, 2014, the 'Save' feature for imported third-party documents (e.g. Excel or Word documents) in TBW/TUW has not been working properly.

As such, if any existing imported Word, Excel, or another third-party document type in TBW/TUW was modified and then saved since that time, the change was not saved.

This issue has been corrected, and the resolution will be available by TBW/TUW update at the end of the day today. Following your next TBW/TUW update tonight/this weekend, please reopen any applicable document in TBW/TUW, make required modifications, and resave the document.

Please share this information with the appropriate TBW and TUW users in your office(s). Please contact our Client Services Team at clientservices@cssionline.com (email) or 1-888-291-3588 (toll-free telephone) with any questions you may have.

Thank you for using The Broker's Workstation and The Underwriter's Workstation.

Yours sincerely,

Custom Software Solutions Inc.



Microsoft Partner

Gold Independent Software Vendor (ISV)

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