



7 November 2011

To: Users of The Broker's Workstation and/or The Underwriter's Workstation

Dear Valued Client:

Re: November 11, 2011 Hours of Operation

Please note that CSSI Client Services hours of operation on Friday, November 11, 2011 (Remembrance Day), will be **8:00 a.m. to 4:00 p.m. CT.**

Normal hours of operation will resume on Monday, November 14.

Please share this information with the appropriate TBW/TUW users in your office(s). For further assistance, please contact our Client Services Team at clientservices@cssionline.com (email) or 1-888-291-3588 (toll-free telephone).

Thank you for using **The Broker's Workstation** and/or **The Underwriter's Workstation**.

Yours sincerely,

Custom Software Solutions Inc.

