



## TRILLIUM MUTUAL COMPLETES DOWNLOAD

*communic8, the connectivity hub from iter8 is used for download*

**July 2011:** iter8, an insurance solutions software developer is pleased to announce that Trillium Mutual Insurance Company has gone live with their independent broker download initiative for brokers using the PowerBroker agency management system. At its completion the project will enable independent brokers using TAM, sigXP, TBW or CIM-Data systems to receive accurate, complete download services.

This represents the first step in Trillium's multi-year technology investment to provide their independent brokers with state-of-the-art technology to deliver real-time access, and overall ease of doing business.

Trillium has begun efforts to develop a modern, connected portal that provides brokers with choice in how they work with Trillium. They can stay in their Agency Management System, and upload information in real-time, and receive downloads through CSIONet, the CSIO network, or they can come directly to the portal and either access data or submit information.

Joe Dietrich, President of Trillium Mutual commented, "Our independent brokers are our lifeblood, and it is important that we invest in providing them with the most up-to-date technology solution. We have made a large scale investment to provide download, upload and easy-to-use portal technology working with the market leader, iter8 Inc.

Our roll-out will occur in phases, so we can properly support and train our brokers, and maximize participation and usage rates."

Glen Piller, President of iter8 stated, "The Trillium download project is progressing smoothly, and has received strong broker feedback. We are extremely pleased to work with Trillium on such a successful project".

For more information, please visit [www.trilliummutual.com](http://www.trilliummutual.com) or [www.iter8.com](http://www.iter8.com) or contact:

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## CUSTOM SOFTWARE SOLUTIONS INC.

**Custom Software Solutions Inc.** (CSSI) has had a busy 3<sup>rd</sup> quarter of 2011 with a number of projects underway that include the recent integration announcements for New Business Upload with **The Dominion** and **JEVCO** using CSIO XML 4.3.

The Dominion project connects CSSI's The Broker's Workstation (TBW) and Intelliquote (IQ) with The Dominion's new business upload web service using CSIO XML 4.3. Once complete, the integration will allow brokers to upload both Personal Lines Automobile and Property policies in the various regions where The Dominion conducts business. This will allow for improved efficiencies company-wide and the ability for The Dominion to optimize their partnerships with independent insurance brokers.

The JEVCO project connects CSSI's TBW and IQ with JEVCO's new business upload web service using CSIO XML

4.3. Once complete the integration will include both Personal Lines Auto and Personal Lines Motorcycle in the regions that JEVCO conducts business.

CSSI is also excited to announce that we are in final testing with **SGI CANADA, SGI CANADA Insurance Services Ltd., Coachman and ICPEI** to include a PDF of the Policy Declaration Page and PDF Broker memos with the CSIO download. This "EDocs" functionality has been identified as a real workflow time saving benefit for Broker's. CSSI has begun work with other Insurance Companies to include this with the download. We encourage other Insurance Companies to contact us to discuss this functionality.

**For more information, please contact:**

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