



8 September 2008

To: The Broker's Workstation (TBW) Users – Aviva Brokers

Dear Valued Client:

Custom Software Solutions Inc. (CSSI) in conjunction with Aviva is pleased to announce that the Aviva Broker Portal Gateway integration with TBW will now be made available to Aviva Broker's in British Columbia, Saskatchewan, Manitoba and Ontario. This integration was previously made available to Aviva/TBW Brokers in Alberta and the Maritimes.

Aviva has worked with Custom Software Solutions Inc. (CSSI) to provide for optimal integration of Gateway both into CSSI's complete office solution, The Broker's Workstation (TBW), and also into its standalone rating and underwriting tool, Intelliquote (IQ). This integration allows the broker to maintain all the benefits of working within TBW and IQ as well as the ability to quote and issue new business for Personal Property and Automobile with the point of sale functionality of Gateway, without double entry.

Please contact your Aviva Marketing Representative for more information or to get started on Gateway using TBW. You can also contact our TBW Support Team at 1-888-291-3588 (toll-free telephone).

Thank you for using The Broker's Workstation.

Yours sincerely,

Custom Software Solutions Inc.